

Downsizing

As with any wound, piercings will always swell initially and periodically throughout the healing period. To accommodate for this, we always pierce with jewelry that is slightly loose fitting. Once the swelling has subsided, we recommend coming back into the studio for a downsize as the initial jewelry can cause irritation, prolong healing and can sometimes change the angle of your piercing (see fig.2).

As long as everything is healing nicely we will replace the initial piercing jewelry with something that fits a little tighter.

How long you wait before coming back in for your downsize depends on the piercing you received:

- **oral piercing downsizes are generally recommended at 2 - 3 weeks**
- **ear lobes, nostrils, nipples and ear cartilage downsizes are suggested at 2 -3 months**
- **complex ear projects such as industrials or multiples can take a little longer than the average piercing, sometimes 3 - 6 months before they are ready to be downsized.**

Downsizing Fee - \$5.00 + Jewelry*

Autoclave Fee - \$15.00 + Piercing Fee**

Re-Insert Fee - \$15.00

When downsizing your jewelry, we will always apply a discount to your new jewelry as long as it's the same style as you had originally purchased. We encourage everyone to keep the initial piece as it can be used for another piercing! In order to be re-pierced with previously worn jewelry, you must bring it in at least 24 hrs prior to your piercing appointment as it needs to undergo a thorough sterilization process.

We also recommend keeping your initial jewelry just in case your piercing becomes irritated or flares up for whatever reason, then you have something to replace it with until the swelling subsides again. If this occurs, come in to the studio with your initial piece and we will be happy to re-insert it and go over any troubleshooting tips to help it calm down.

** Piercing fee will vary depending on the piercing, not all jewelry is suitable for all piercings!

Our client's satisfaction is extremely important to us!! If for any reason you are unhappy with a service we have provided, please feel free to contact the studio and speak with our manager, Dee. We are always happy to work with our clients to rectify any situation that may arise.

We offer professional body piercing with the highest level of sterilization standards and top quality body jewelry.

*Body Jewelry
Warranty
& Return Policy*



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How to Maintain Your New Body Jewelry

How to check your threaded jewelry:

- with clean hands, grab the disk at the back of the labret stud and twist the bead - remember: righty tighty, lefty loosey!

How to check your threadless jewelry:

- with clean hands, place your pointer finger on the bead and your thumb on the disk of the labret and gently "pinch" them together. Threadless beads will not unscrew but can be pulled out if snagged so be careful! Threadless ends returned to us with the pin broken off will be taken care of according to the manufacturers warranty.

Please keep in mind, the more you play with your jewelry, the more likely that beads will unthread or captive beads will pop out of the rings. So, as always our number one rule is HANDS OFF!!

Unless you are cleaning or tightening your jewelry there is no reason to touch your jewelry or your piercing. Our hands are covered in bacteria and the easiest way to introduce this into your new piercing is by touching or playing with your jewelry with dirty hands.

Anodized Titanium Jewelry

The color itself is technically a coating (titanium oxide) which will naturally fade over time. The color can start to fade after a few weeks to a few months and will vary from person to person. Most common reasons for fading are

- contact with mucus membranes like oral, nasal, & genital piercings, anodized jewelry will fade alot faster in these areas
- friction, jewelry like a ring in areas on the outer part of the ears can encounter more movement & friction with daily wear & tear
- our bodies natural PH levels will cause fading, irrelevant to where the piercing is located

Being a coating, the color will never chip or crack but will generally fade uniformly across the jewelry over time, this is unavoidable & normal.

Threading & push pins & captives, oh my!

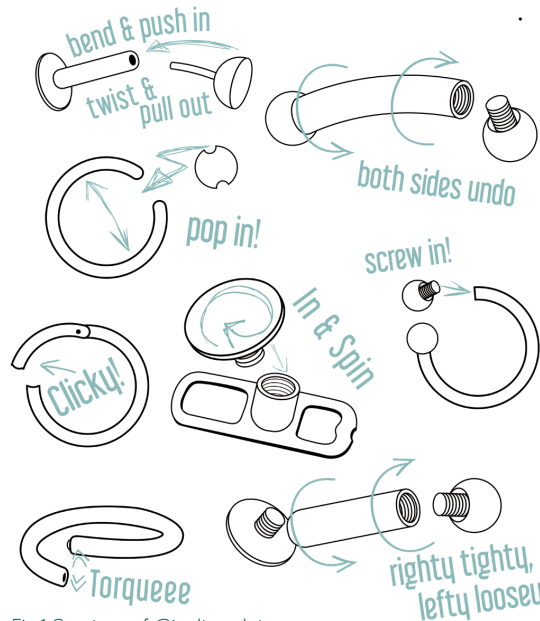


Fig.1 Courtesy of @joeltrondotcom

Due to daily "wear and tear", the threaded beads on body jewelry can sometimes unscrew. Checking your threaded pieces to assure they are not coming loose is **essential** and should be included in your aftercare routine once or twice a week.

Tribal Expression does NOT warranty lost jewelry!

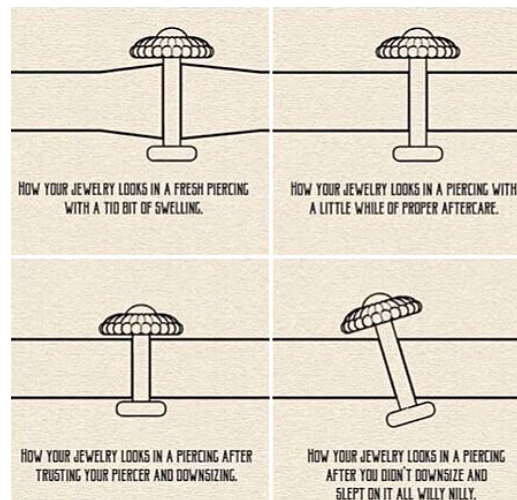


Fig.2 Courtesy of @industrialberkeley

Downsizing is something that should be done in a studio with implant grade body jewelry by one of our professional piercers. Purchasing a smaller piece in the mall or online and inserting it yourself is not recommended.

Return Policy

Due to the nature of our products, **ALL** jewelry sales are **FINAL** unless there is a manufacturing defect.

Tribal Expression offers a lifetime warranty on all of our TE artisan jewelry line. All other jewelry will be covered under the warranty of that particular brand. If the jewelry bought was defective, we must have it returned to the studio to inspect and verify that there is a defect. If so, the piece will be sent back to the manufacturer to be repaired or replaced. The defective piece must be brought back into the studio for this offer to remain valid. Not all damages are eligible for free repairs & will need to be assessed by the jewelry manufacturer it came from.

Otherwise, according to Alberta Health Board Regulations, we cannot accept returns or exchanges on ANY body jewelry that has left the studio.

Items **cannot** be returned if:

- The wrong item was purchased
- You no longer want the jewelry; this applies to all jewelry but specifically custom orders.
- You've received the jewelry as a gift and it was an incorrect size or style; we will always recommend buying a gift certificate to avoid these issues.